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Booking Terms and Conditions

1. Refund Policy:

Refunds Requested More Than 3 Business Days Before The Course Start Time:

- A refund will be provided equal to the booking price minus a \$50 administration fee.
- Refund requests must be made during business hours via phone at 07 3878 8977.

Refunds Requested Less Than 3 Business Days Before The Course Start Time:

- A refund will be provided equal to the booking price minus a \$100 admin fee.
- Refund requests must be made during business hours via phone at 07 3878 8977.

2. Rescheduling Policy:

- A \$25 administration fee will be applicable for rescheduling.
- This payment will need to be made at the time of rescheduling.
- Rescheduling requests must be made during business hours via phone at 07 3878 8977.

3. General Terms:

This refund and rescheduling policy only applies to the following courses:

- NSW RCG
- NSW Advanced RCG
- NSW Licensee Training
- NSW RSA RCG Bundle

All fees and charges are non-negotiable.

By completing a booking, you agree to these terms and conditions.

These terms and conditions are subject to change without notice.

For any questions or further assistance, please contact us at (07) 3878 8977 during standard business hours.

