

SAFER GAMBLING VENUE HEALTH CHECK



Given the Club industry's strong sense of social license and the government's pending finalisation of the Harm Minimisation Plan for QLD by the end of 2025, this Safer Gambling Venue Health Check is a genuine opportunity to further develop the professional competencies of staff in your venues. It will promote some tools to further support safer gambling.

Kelly Egan

*Chief Executive Officer
Clubs Queensland*

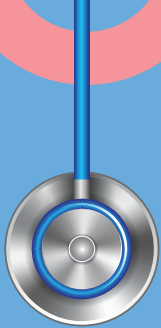
The Venue Health Check offers more than a mere compliance check; it delivers comprehensive training designed to drive employee engagement and empowerment. This training provides the latest industry insights and equips teams with essential tools to better understand safe gambling practices, harm minimisation strategies and venue compliance requirements.

Not only has the Venue Health Check instilled confidence in my team to proactively manage their workspace more effectively, but it has also allowed us further opportunities to connect with our members and increased time for operational efficiencies.

Janelle Barraud

*Clubs Queensland
Board Member
General Manager,
Bribie Island RSL Club*





VENUE HEALTH CHECK **ESSENTIALS**

4-hour course

Hours 1 & 2: CLO Training

Hours 3 & 4: Safer Gambling 'Venue Health Check' Walkaround

ESSENTIALS

- Presentation from your local Gambling Help Service Provider in conjunction with a CTA Training Specialist for your team.
- Learn how to follow current harm minimisation legislation, industry and organisational policies or codes of conduct.
- The course includes (but is not limited to): exclusion provisions, signage and staff training requirements.
- Participants will receive a Safer Gambling Toolkit with the latest Responsible Gambling Code of Practice, signage, checklists, contact details for a local gambling helpline, exclusion forms, and a range of safer gambling brochures to have in the venue.

VENUE HEALTH CHECK **TEAMS**

4-hour course

Hours 1 & 2: Gaming Host Training

Hours 3 & 4: Safer Gambling 'Venue Health Check' Walkaround

TEAMS

- Learn how to follow responsible gambling service procedures according to relevant state and territory legislation, industry and organisational policy or codes of conduct.
- The course will cover the most recent content on responsible gambling campaigns, promotions, and initiatives.
- Provide staff with the skills to effectively communicate gambling related incidents in venues to comply with legislation, industry, and organisational policy.

VENUE HEALTH CHECK **PLUS**

Hours 1 & 2: CLO Training

Hours 3 & 4: Gaming Host Training

Hours 5 & 6: Safer Gambling 'Venue Health Check' Walkaround

Inclusive of all learning outcomes from the Venue Health Check Essentials and Teams packages

PLUS

Tailored training packages are available. For more information about which Venue Health Check is suitable for your venue, please reach out to the CTA Training Specialists team:
operations@ctatraining.com.au | (07) 3878 8977

